

DEIN NÄCHSTER SCHRITT

#BEAT
YESTERDAY.

As a leading worldwide provider of navigation devices and wearable technology, our focus is on developing, designing and supporting superior products. Our advanced technology promotes performance, safety and ease of use in every market we serve. That makes us an engineering and technology company with a keen focus on recruiting talent in those fields. With more than 11,500 associates in 60 offices around the world, we bring GPS navigation and wearable technology to the automotive, aviation, marine, outdoor and fitness markets. We think every day is an opportunity to innovate, and a chance to beat yesterday. Take your chance to support our team at our German location **Garching near Munich**.

WE ARE LOOKING FOR THE NEXT POSSIBLE ENTRY DATE A

Aviation Product Support Specialist (m/f)

YOUR RESPONSIBILITIES

- Provide product support to Dealers, OEMs and End Use Customers in the form of responding to their questions and comments regarding products, orders, pricing and other services offered
- Provide aviation database update support for Garmin portable and panel mounted aviation products
- Assist the APS team as required to process repairs and exchanges
- Remain current on changes in policies, procedures, and product offerings
- Provide operational support for Garmin's aviation products, including detailed support of the full ranges of operation in the National Airspace System (VFR & IFR)
- Become educated and provide guidance on regulatory topics concerning various equipment and aircraft operations under EASA regulations

OTHER RESPONSIBILITIES

- Act as liaison between customer and members of other departments within Garmin
- Accept and complete projects and other miscellaneous Aviation Support duties as assigned
- Represent Garmin at industry and professional meetings and conferences

YOUR PROFILE

- Must possess a Private Pilot License with minimum of 100 hours of total flight time
- Must possess a minimum of 1 year customer service experience
- Ability to prioritize and multi-task in a flexible, fast paced and challenging environment
- Demonstrated strong and effective verbal, written, and interpersonal communication skills
- Must be team-oriented, possess a positive attitude and work well with others
- Driven problem solver with proven success in solving difficult problems
- Conversational English and German language skills

DESIRABLE QUALIFICATIONS

- Aviation Electronics background
- Aviation maintenance experience
- Instrument rated pilot
- Certified Flight Instructor a plus
- Proficiency in using and troubleshooting Macintosh operation systems
- Additional language skills, French in particular

WE OFFER a challenging job in Garching near Munich in an open and communicative corporate culture.

INTERESTED?

If this sounds like the job you've been looking for, please label your completed application package and salary requirements. Please send all documents in English language to karriere-muenchen@garmin.de



MADELINE RÜGER

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